



## What will your job look like?

We are looking for a **Quality & Corporate Social Responsibility (CSR) Manager**, based in one of our offices.

As the Quality & CSR Manager, you will be **responsible for improving the faultless delivery of our service and products**. You make sure that complaints are handled in the best way, you analyze structural learnings, and you drive improvement projects throughout the company. You work with customers and suppliers around quality and quality audits, and you manage our quality system and certifications. You also **coordinate and drive our initiatives and certifications** around Corporate Social Responsibility. You will further **develop the Quality & CSR department** and will enjoy a high level of autonomy.

## Your responsibilities include:

### Complaint handling & structural quality improvement

- You make sure that complaints are handled in the best way in all locations, in line with the needs of our customers.
- You structure the learnings from different complaints and launch and drive improvement projects with the different departments of the company.
- You set up and communicate the right KPIs around quality.

### Quality System & Quality audits

- You engage in a dialogue with top customers around our quality processes, and you lead customer quality audits in our different locations.
- You take responsibility for our ISO9001 and other certifications and auditing processes.

### Corporate Social Responsibility

- You lead and coordinate initiatives around environmental and social topics.
- You define, with the different departments, the company's environmental and social objectives and manage the respective KPIs.

### People Management

- You provide leadership to the Quality team in line with the People Management Charter

## What is in it for you?

- 😊 Being part of a fast-growing, international company
- 😊 Amazing colleagues
- 😊 A key role within Vandapower
- 😊 Growth opportunities & personal development
- 😊 Regular travels to our different locations
- 😊 Close follow-up and mutual feedback
- 😊 Did we already mention the amazing colleagues?

## Are you the right person?



You have a master's or bachelor's degree in **business or engineering** or similar through experience. You have proven **successful experience in Quality management**. You are fluent in **English**.



You have excellent analytical skills. You have strong **change management & project management abilities** and maintain a helicopter view.



You learn fast and you are tenacious. You are forward thinking and never stop taking initiatives to drive success. You have a track record of **over-achievement**. You have a real hands-on mentality.



You will build a **close working relationship** with all involved team members. You accept feedback and you learn from mistakes.



Our values of **Straight Talk, Respect, Reliability, Drive to Excellence** are of the highest importance to you.



Not able to match all the boxes but feeling confident about being the **right person in the right place**? Great! Feel free to reach out. In a first talk we'll check if there is a **"click"**, as this is very important to us.

## Who is Vandapower?

**Vandapower** is a fast-growing company. It is market leader in the niche market of distributing components for electric vehicles, industrial batteries and several other markets. Our customers are both independent SMEs and multinational corporations. Through our operations in Erpe-Mere, Belgium, in Havant, UK and in Texas, US we serve customers worldwide.

We strive to settle our leadership position in new markets and regions. This is made possible by combining our clear values, talented individuals, an agile organization and a strong focus on customer intimacy, market knowledge and service quality.

Contact details for sending your cv and motivation or applying online:  
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