



What will your job look like?

As our **IT Support** you are the first-line support for the internal end users. You handle and solve simple problems independently. An exciting job with lots of variety and impact! You will join the IT team and work along with Kristof VM, Angelo, Berwout and Kristof VDP.

Your assignments will focus on **system maintenance**, working towards solving IT & ERP issues as they appear and increasing efficiency.

Your responsibilities include:

- ✓ Providing 1st level **support** for IT related issues, both software and hardware.
- ✓ Keeping **documented information** on issues adding to an existing knowledgebase.
- ✓ You manage the progress and priority of tickets in our service desk.
- ✓ You are interested and intrigued by the way IT is used in business processes.
- ✓ You manage to focus on **concrete** needs and realize **optimized** total **solutions**.
- ✓ You do not lose sight of the **impact** on the current situation and possible dependencies on other ongoing initiatives.
- ✓ You can **follow** up a **project** without losing sight of the end goal.

Knowledge and development

- ✓ Build a close working relationship with all involved team members.
- ✓ Build a fundamental understanding of Vandapower's business and services.

What is in it for you?

- 😊 International company, multicultural environment
- 😊 Net expenses
- 😊 Opportunity to work from home
- 😊 Amazing colleagues
- 😊 Teambuilding every 6 months (BBQ, paintball, bowling, escape room, ..)
- 😊 Growth opportunities & personal development
- 😊 Close follow-up and mutual feedback
- 😊 Meal vouchers
- 😊 Lunchbreak walks outside or playing a game on the kicker table or darts
- 😊 Free coffee (incredible coffee bean machine), tea, soda, water, ...
- 😊 13th month + ADV days
- 😊 Did we already mention the amazing colleagues?

Are you the right person?

- 🌐 You are fluent in **English and Dutch**. You are IT savvy and have experience working in a production environment.
- 📊 You are **flexible** and a **team player**. **Analytical** skills and **critical** thinking are crucial.
- 🤝 You will build a **close working relationship** with all involved team members (in Belgium and worldwide).
- 🔥 Our values of **Straight Talk, Respect, Reliability, Drive to Excellence** are also your core values.
- 📋 Not able to match all the boxes but feeling confident about being the **right person in the right place**? Great! Feel free to reach out. In a first talk we'll check if there is a **"click"**, as this is very important to us.

Contact details for sending your cv and motivation or applying online:

Steffie De Wilde – HR Manager



Jobs@vandapower.com or steffie.dewilde@vandapower.com



+32 9 396 53 37 or +32 478 70 07 19



www.vandapower.com

Let's connect



Who are we?

Vandapower is a fast-growing company. It is a European market leader in the niche market of distributing components for industrial batteries. Our customers are both independent SMEs and multinational corporations. Through our operations in Erpe-Mere, Belgium, in the UK (Havant) and in US (Texas) we serve customers worldwide.

We strive to settle our leadership position in new markets and regions. This is made possible by combining our clear values, talented individuals, an agile organization and a strong focus on customer intimacy, market knowledge and service quality.