



## What will your job look like?

We are looking for a **Technical Support Specialist** to join our Technical Team. You can either work from our Belgian or UK offices.

As a Technical Support Specialist, you will grow to be a technical authority and you will advise colleagues and customers on product and technical topics.

Your **responsibilities** include:

### Technical support:

- ✓ Provide product-related and technical information and advice to internal and external customers as requested.
- ✓ Train colleagues to be self-sufficient where possible
- ✓ Manage and execute small R&D projects

### Product Portfolio Management & Product Development

- ✓ As part of the global Product Management Team you specify, search and onboard new products in line with the company's strategy
- ✓ Validate new products, create them in the ERP system and make sure they are sellable
- ✓ Provide the necessary internal and external documentation and training material
- ✓ Define custom assemblies and guarantee compliance with the customer's requirements

### Product Quality Management

- ✓ Analyze any product quality issues or questions
- ✓ Conduct product validation tests both for new products and for assembly methods
- ✓ Provide input for customer 8D reports
- ✓ Manage, maintain, and optimize the production tooling

## What is in it for you?

- 🌍 International company, multicultural environment
- 😊 Amazing colleagues
- 📈 Growth opportunities & personal development
- 🔄 Close follow-up and mutual feedback
- 😊 Did we already mention the amazing colleagues?

## Are you the right person?

- 🌍 You have a technical background in **electricity, electronics, electro-mechanics**, etc. You are fluent in English.
- 📊 As Technical Support Specialist you are **into details, curious to look for answers** and have excellent communication skills. Like being a busy bee? Great, because you are a real **multitasker**.
- 🤝 You will build a **close working relationship** with all involved team members
- 🌟 Our values of **Straight Talk, Respect, Reliability, Drive to Excellence** are also your core values.
- 📋 Not able to match all the boxes but feeling confident about being the **right person in the right place**? Great! Feel free to reach out. In a first talk we'll check if there is a **"click"**, as this is very important to us.

Contact details for sending your cv and motivation or applying online:

Steffie De Wilde – HR Officer

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## Who are we?

**Vandapower** is a fast-growing company. It is **market leader** in the niche market of distributing components for electric vehicles, industrial batteries and several other markets. Our customers are both independent SMEs and multinational corporations. Through our operations in Erpe-Mere, Belgium, in the UK (Havant) and in US (Texas) we serve customers worldwide.

We strive to settle our leadership position in new markets and regions. This is made possible by combining our clear values, talented individuals, an agile organization and a strong focus on customer intimacy, market knowledge and service quality.